



Online Payments Terms & Conditions

Please read these terms carefully before using the online payments facility. Using the online payments facility on this website indicates that you accept these terms. If you do not accept these terms do not use this facility.

Please be aware that these may change with time and any such changes will be posted on this page.

Disclaimer

While every care has been taken in the compilation of this information, Property Link will not be held responsible for any loss, damage or inconvenience caused as a result of inaccuracy or error within these pages. We reserve the right to change any data or format of any page of the site without notice.

Occasionally, links from our site may lead to pages maintained by other organisations. These links are provided purely for your convenience, and do not imply that Property Link endorses or supports those organisations, the information on their pages, or their products or services in any way. Additionally, no responsibility is assumed by Property Link for the contents of its pages.

Limitation of liability

In no event will Property Link or other third parties mentioned at this site be liable to you for any damages whatsoever (including, without limitation, those resulting from lost profits, lost data or business interruption) arising out of the use, inability to use, or the result of use of this site, any websites linked to this site, or the materials or information contained at any or all such sites, whether based on warranty, contract, tort or any other legal theory and whether or not advised of the possibility of such damages.

Confirmation of Payment

After entering your card details and you have confirmed you want to continue with the payment, there will be a short delay while your card details are validated.

If your payment is successful you will receive a confirmation receipt on your screen, which you can print off. If you have provided a valid email address whilst making payment you will also receive an email confirmation of payment.

Once your payment has been completed, it will take a minimum of 24 hours to be credited to your account. This includes time to verify your card details with your card supplier and for payment to be notified to Property Link

Cookies

The online payments system requires a cookie to be temporarily stored on your PC to enable you to proceed in making a payment. You will have to ensure you have cookies enabled to complete the payment process successfully.

Refund Policy

If you make an application online for a service which you subsequently cancel or withdraw, the application fee may not be refunded. If you would like to discuss a refund please contact Property Link on 02871 266688

Where Property Link agrees that a refund is due in respect of a payment made then this will be processed onto the credit / debit card used for the payment.

Legal Statement

The data (information) that you provide during this transaction will only be used by Property Link for the purpose of recording your payment. We shall abide by the principles of the Data Protection Act 1998 and ensure that the data is used for no other purposes and is not disclosed to a third party i.e. other companies or individuals unless required to do so by law.

Online Privacy Policy

Your right to privacy is very important to us and we recognise that when you choose to provide us with information about yourself, you trust us to act in a responsible manner.

We believe this information should only be used to help us provide you with better service.

We will not provide any of your personal information obtained via the web to other companies or individuals unless required to by law or with your express permission.

Whenever you provide sensitive information (for example, a debit/credit card number to make a payment) we will ensure all reasonable steps to protect it; such as encrypting your card number. We will also take security measures to protect your personal information in storage. Debit/Credit card numbers are used only for payment processing and are not retained for marketing purposes.